### Hours of Operation

Rancho Los Amigos National Rehabilitation Center

#### High Quality, Fresh, Healthy Foods & Handcrafted Gifts

Monday – Friday 7:30 AM – 3:30 PM

### Location

Outpatient Building Rooms 1101 & 1103

### Contact Us

Ana Sandoval, COTA/L Café: (562) 385-8205 Office: (562) 385-6399 Email: Asandoval@dhs.lacounty.gov



7601 Imperial Highway Downey, CA 90242 Telephone: (877) RANCHO-1 (562) 385-7111 TTY/TDD Number: (562) 385-8450

### Visit Us





www.rancho.org www.facebook.com/rancholosamigos rehab www.twitter.com/ranchorehab

www.instagram.com/ranchorehab

#### Accommodation Request

To request reasonable accommodations, contact the ADA Coordinator's Office at (562) 385-7438 or by email at lawong@dhs.lacounty.gov 5 days in advance.



"Changing lives, one job at a time"

## Mission

# **Real Work Training**

# Testimonials

Rancho Works Café & Gift Shop strives to provide high quality, fresh, healthy food options and handcrafted gift items at an affordable price, while changing the image of disability to ability, one job at a time.

# The Rancho Story

Our roots began in 1888 as a Los Angeles County Poor Farm where people of different abilities were given a chance to live and work as contributing members of their community.

The story continues through the Rancho Works program under Occupational Therapy Vocational Services where we build upon the legacy of inclusivity and productivity.

This program enables participants of all diagnoses, abilities, and backgrounds to regain a sense of self-esteem and well-being through work-related activities.

In the Rancho Works Café & Gift Shop, participants' recovery is promoted by engaging both the mind and body in doing actual job duties in a real work setting. It is important to have a well-trained, reliable workforce. The Rancho Works Café & Gift Shop program provides training customized to meet the needs of each participant with a focus on:

- Time Management
- Customer Service
- ServSafe<sup>®</sup> Food Handing
- Organizational Skills
- Point of Sale System Use
- Stocking & Inventory
- Teamwork

## Partnership

You can be a part of Rancho's rich history by partnering with the Rancho Works Café & Gift Shop. Here are some ways to help:

- 1. Host current participants in your business as a volunteer apprentice
- 2. Interview participants for paid employment
- 3. Buy our products!

Lorena



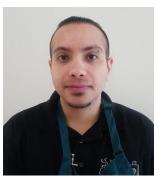
"[The program has taught me] to have patience, to be more social, to work with my body in its own way, to take time. I love being in the kitchen, being in front of the public demonstrating my smile to them. I really appreciate the opportunity I've been given to work here."

Karen



"The best part of working here I think is everybody's disabilities and getting to know and help them. I have learned a lot of patience and working here [has allowed me] to have a routine."

Robert



"[Through the program] I have learned I can do a lot of things I couldn't do before. One thing was serving coffee. I was worried I might drop it, but working here, I learned to adapt and I can do that [now]. "